

House rules

In the event of an emergency keep calm and follow the instructions given by the staff. Use emergency exits! Do not use the elevators!

Objects that constitute a risk to the security of the building are prohibited. Placing objects on the balustrade or throwing objects from our terrace on the 9th or 11th floor is strictly prohibited and immediately reported to the police!

No knocking on the glass. No touching the glass. No flash photography. No unnecessary noise!

In the crocodile park and tropical house the touching and feeding of animals is prohibited. Please stay on the path. Do not enter the animal areas.

Please consider other visitors. Let people with physical disabilities enter the elevators first.

Don't touch the elevator doors – risk of injury!

All rubbish shall be disposed of in the bins provided!

Consuming of self-brought food and drinks in our food and beverage areas in 4th and 11th floor is prohibited.

Smoking is forbidden in the entire zoo area, exceptions are both terraces on the 9th and 11th floors as well as the outside stairs.

Last admission: 30 minutes before closing time.

Both terraces and the outside stairs shut 30 minutes before closing time.

In severe cases violation of the house rules may result in the expulsion of the offender from Haus des Meeres and a report to the police. Haus des Meeres is not liable for any injury or damage to persons or property whilst on the premises.

The Management